



GOVERNMENT OF INDIA (भारत सरकार)
MINISTRY OF RAILWAYS (रेल मंत्रालय)
RAILWAY BOARD (रेलवे बोर्ड)



Rail Bhawan, New Delhi-110 001

No. 2020/TC-III/20/01

Dated: 15 .09.2022

The General Managers (Commercial)
The General Managers (Operating)
All Indian Railways

Sub.: Master Circular on Operating Diversion of Coal & other commodities and associated Freight Realization/Refunds.

This Master Circular supersedes Master Circular No. 2020/TC-III/20/01 dated 22.02.2022 for handling Freight realization/refund while preparing SRR for operating diversion.

Since the entire process of coal booking, its transportation and delivery thereof has been computerized under RMS and TMS of FOIS, all diversions whenever made, will be reported only through this system.

Conditions and Authority for Operational Diversion (Supersessional RR, Memo Invoice or Short of Distance Delivery)

1. Diversion of coal rakes on operational ground should be permitted only in exceptional cases such as line accident, breaches, civil commotion, congestion, inability of the power house to accept the coal rake or in public interest etc.
2. Non-Power Coal rake shall not be diverted.

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3. Rake of imported coal shall not be diverted without prior approval of the Railway Board.

4. While ordering diversion, care must be taken that coal rakes consigned to a power house of a Corporation or Electricity Board gets diverted only to another power house of the same Corporation or Electricity Board.

5. No diversion from one Power Corporation or Electricity Board to another Power Corporation or Electricity Board can be permitted without the prior approval of Traffic Transportation Directorate of Railway Board.

6. Only the office of PCOM of the Zonal Railway, where the rake is in transit at the time of diversion, is henceforth authorised to permit operational diversion. They will invoke the task in RMS of FOIS for diversion and this will be transmitted automatically in TMS for completing all commercial formalities with regard to diversion. This task has to be invoked by office of PCOM within or before 01 hour from the actual time of movement of diverted rake from the diverting station. This is in consonance with the instruction issued by CAO/FOIS vide letter no. CAO/FOIS/84/RMS/Vol.-VI dated-07.02.2014 regarding back reporting in FOIS.

7. Diversion orders shall be fed in the relevant module of RMS by the diversion granting authority (Office of the PCOM) and system will generate the corresponding Diversion Order Number.

8. Guidelines on Management of Operational Diversion in FOIS will be issued and updated by CAO office from time to time.

