

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
RAILWAY BOARD

No.2006/TC-III/27/2

New Delhi, dated, 20.12.2006

The General Manager (Claims)  
All Indian Railways

Sub: Enhancement of ex-gratia relief in case of passengers who are hospitalized for more than one month as a result of train accidents/untoward incidents.

Kindly refer to this Ministry's letter No. 93/TC-III/122/1/Ex-gratia dated 26.4.1996, wherein it has, inter-alia been mentioned that the rate of ex-gratia in case of grievous injury will be Rs 5,000/- (five thousand) irrespective of the period of hospitalisation.

2. In partial modification of the above mentioned instructions, it has now been decided by the Board that the new rate of ex-gratia in case of grievously injured passengers who are hospitalized will be as follows:

<b>In case of grievous injury involving hospitalisation</b>	<b>Rate of ex-gratia</b>
Upto 30 days of hospitalisation	Rs 5000/- (Rs. Five thousand)
Upto further six months of hospitalisation.	Rs 1000/- (Rs. One thousand) per week or part thereof the period for indoor treatment.
Upto further six months of hospitalisation	Rs.500 (Rs.Five hundred) per week or part thereof the period for indoor treatment.

3. This ex-gratia payment will be exclusively for passengers who are grievously injured in train accidents or untoward incidents as defined under Section 123 of the Railways Act, 1989 and stay in hospital as indoor patients.

4. The maximum period for which ex-gratia payment is payable to the grievous injured will be 13 months.

5. The period for treatment as indoor patient for more than 30 days would need to be certified by a Railway Doctor for the purpose of further ex-gratia payment upto the period of 13 months. In case where the injured is taking treatment in other than Railway hospital, the treatment has to be certified by Railway Doctor.

Contd/-

6. Sr. Divisional Medical Officers shall also keep track of such injured person taking treatment in other than Railway hospitals. Sr.DCM/DCM shall keep coordination with Sr.DMO for the purpose and arrange payment of ex-gratia every week at the doorstep of injured person. Every care shall be taken by Sr.DCM/DCM to avoid any inconvenience to injured person in such cases.

7. There is no change in other terms and conditions.

8. This issues with the concurrence of the Finance and Health Directorates of this Ministry.

Please acknowledge receipt of this letter.

(Pankaj Kapoor)  
Executive Director Health (Planning)  
Railway Board

(B.L.Meena)  
Executive Director Public Grievances  
Railway Board

No.2006/TC-III/27/2

New Delhi, dated, 20.12.2006

Copy to :

1. FA & CAO, All Indian Railways
2. The DAI (Railways), New Delhi (with 36 spares)

For Financial Commissioner/Railways.

No.2006/TC-III/27/2

New Delhi, dated, 20.12.2006

Copy to :

1. Chief Commercial Managers – All Indian Railways
2. The CMOs, All Indian Railways
3. CSC, All Indian Railways.
4. CCOs, All Indian Railways.
5. Metro Rail, Calcutta.
6. KRCL, New Mumbai.

(B.L.Meena)  
Exe. Director Public Grievances  
Railway Board

Copy to:-

- i) ED/PG (MR) for kind information of M.R.
- ii) PS/MSR(V) for kind information of MSR(V).
- iii) PS/MSR(N) for kind information of MSR(N).
- iv) PPSs to CRB, FC, ML, ME, MM, MS &MT.
- v) PS/Secretary, Railway Board.
- vi) All AMs & EDs of Board's Office.